



# www.gardena.com - a global flash based site with OpenCms





Introduction

Gardena - a global Player

Website - the customers view

Technology - the editors view

**Experiences** 





# Introduction







A global player



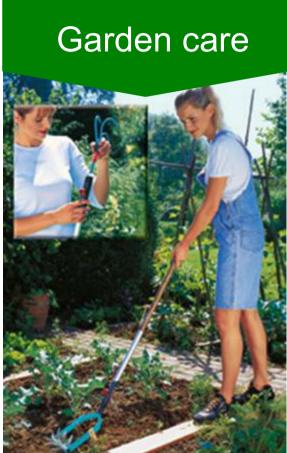










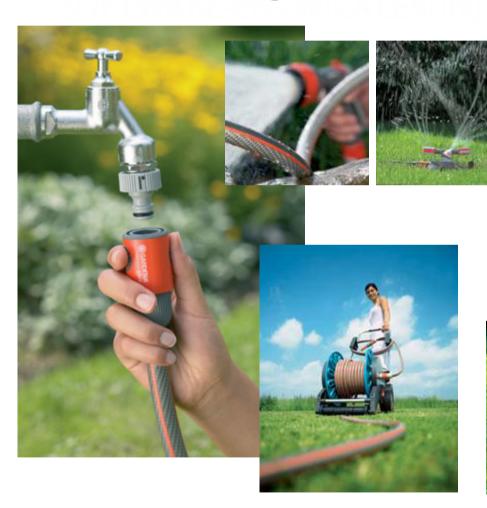




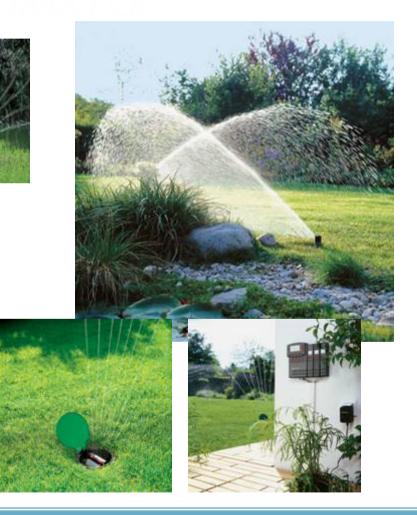




# **Mobile Watering**



# **Irrigation systems**







Lawn care, tree and shrub care garden tools, cutting tools





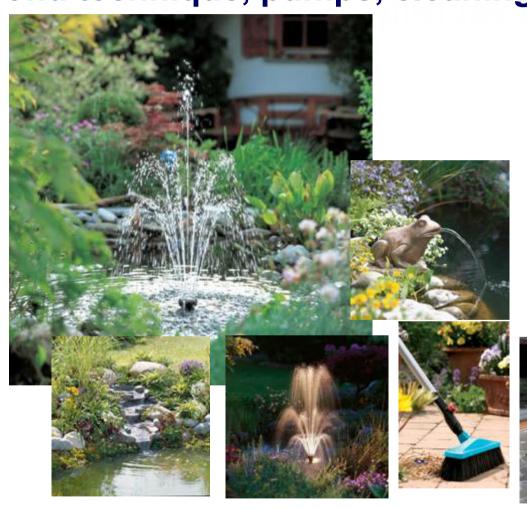


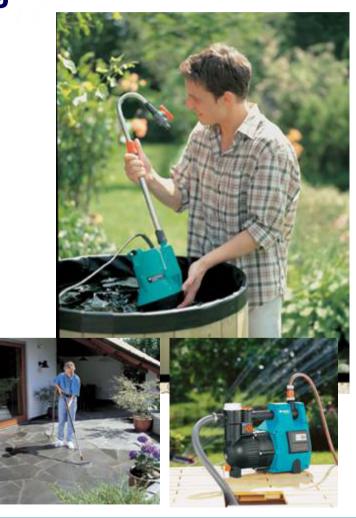






# Pond technique, pumps, cleaning







### **GARDENA** - Live your garden

- Founded 1961
- 2,900 employees world-wide (1,600 in Germany)
- Headquarters in Ulm, > 25 subsidiaries world-wide
- Since March 2007 member of the Husqvarna Group (Sweden)
- Manufacturing sites:3 Germany, 3 Czech Republic, 1 United Kingdom
- Europe's leading consumer garden brand (Brand awareness > 90%\*)



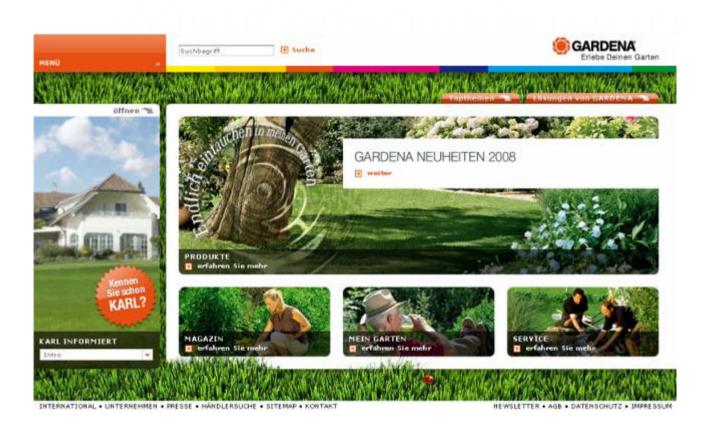




# Website - the customers view





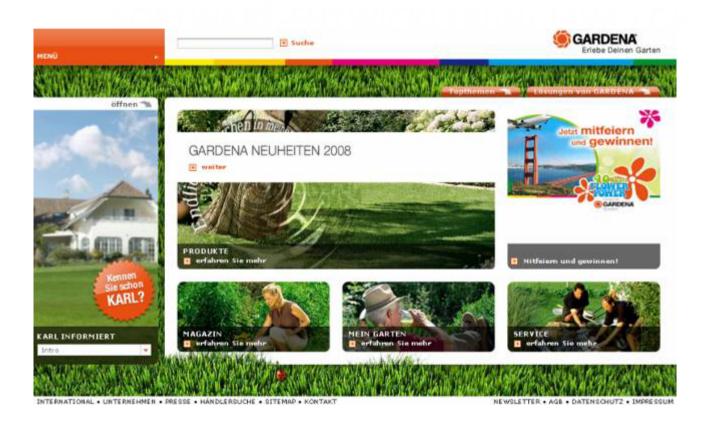


### **Objectives**

- Major ideas behind the website
- Karl as the central element
- Lively and modern presentation
- State of the art website
- Innovation for the web





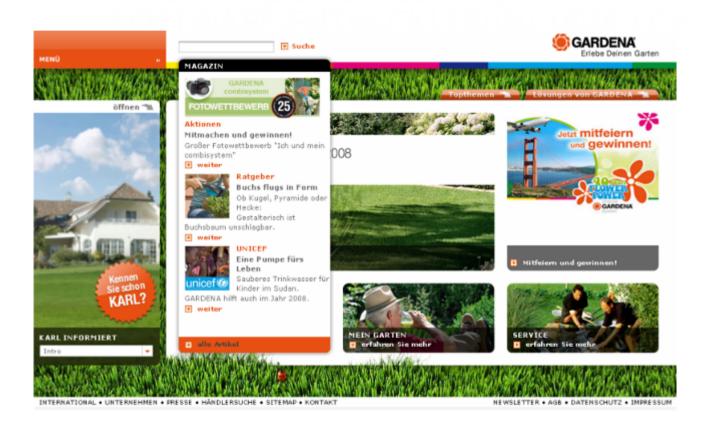


### **Special promotions**

- On demand promotion area
- Automatic slide in
- completely customizeable





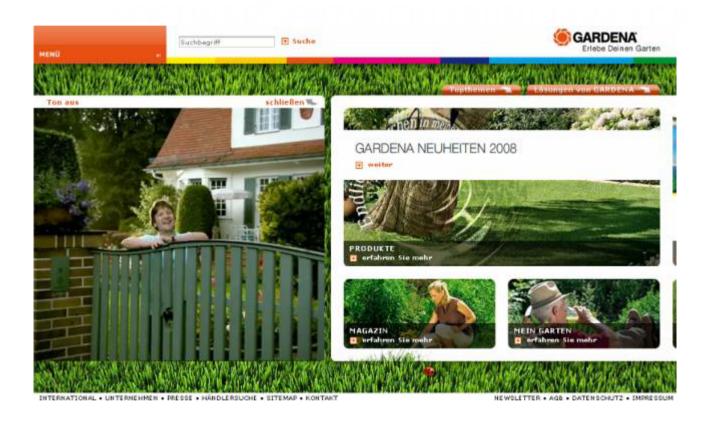


#### **Content sliders**

- Dynamic mouse over sliders
- Available over the whole website
- Different themes: magazine, my garden, service





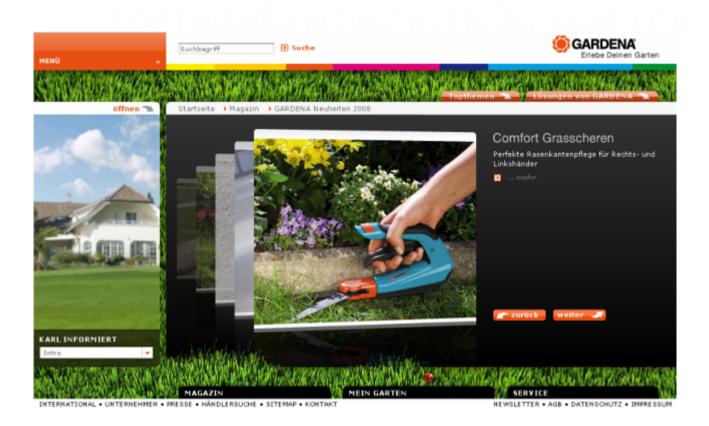


#### Karl

- Livevely and modern brand presentation
- Association between interactive content (Karl movies) and product catalogue
- 16 movie clips with different topics
- Short flash loops (automatically playing)







#### **Gardena Innovations**

- Overview of new products
- Large images with description and deeplinking detail pages
- Web 2.0 Vista like switch view





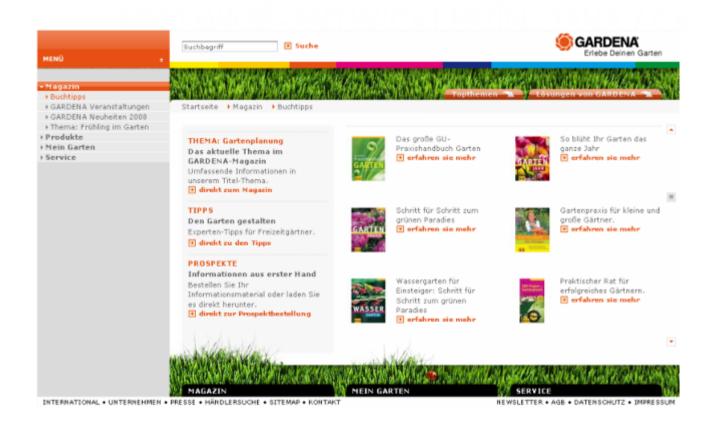


### **Gardena Magazine**

- Main informational area
- Titel stories (large teaser)
- Practical tipps for garden owners
- Special Teaser blocks
- Archive function





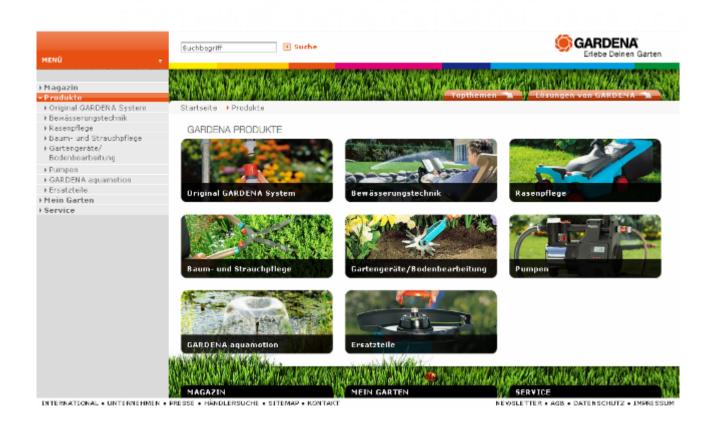


#### **Gardena Magazine Booktipps**

- Interesting booktipps for the garden owner
- 2 column view of the books
- Detail pages with amazon crosslinking





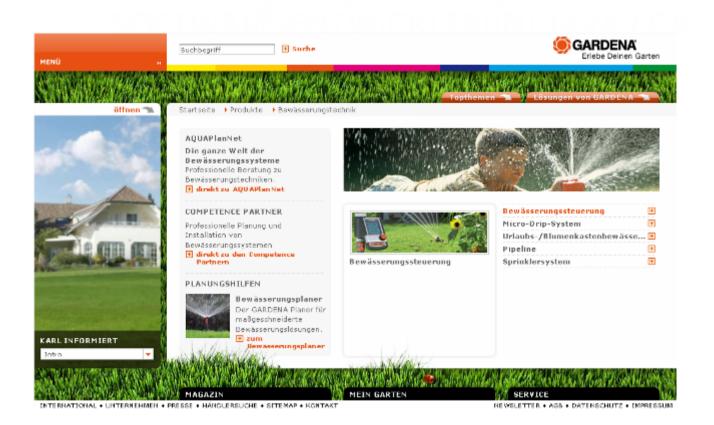


#### **Gardena Products - Categories**

- Complete gardena product catalog
- Top level categories with special teaser design
- Automatic synchronization with attached IBM WS Commerce Shop







### **Gardena Products - Categories**

- Subcategories with assigend category images
- Teaser area for assigned informations
- Mouse over with image hover







# **Gardena Products – Product Listing**

- Productlisting for categories
- Mouseover product images
- Producttitle with tooltipp descriptions



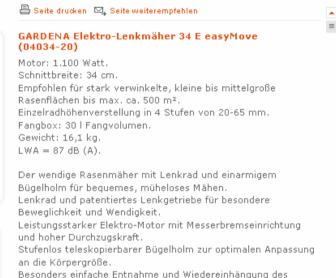


#### PRODUKT-DETAIL



#### Unsere weiteren Empfehlungen:





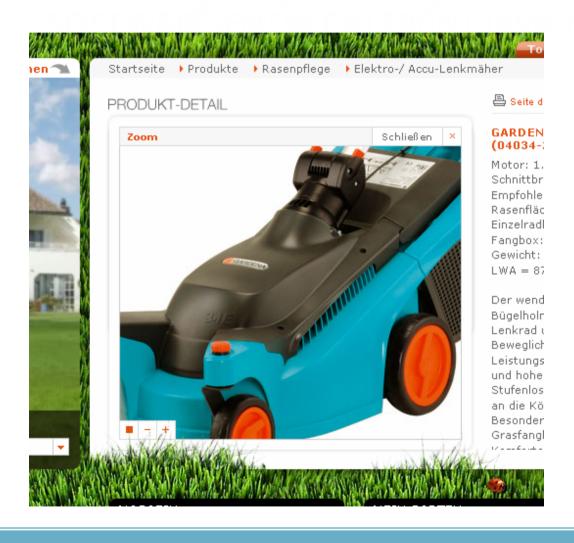
Grasfangkorbs durch schwenkbaren Bügelholm.

# Gardena Products – Product Details

- Comprehensive product presentation
- Product image zoom functionality
- PDF product manual
- Spare part shop
- FAQ
- Dealer search





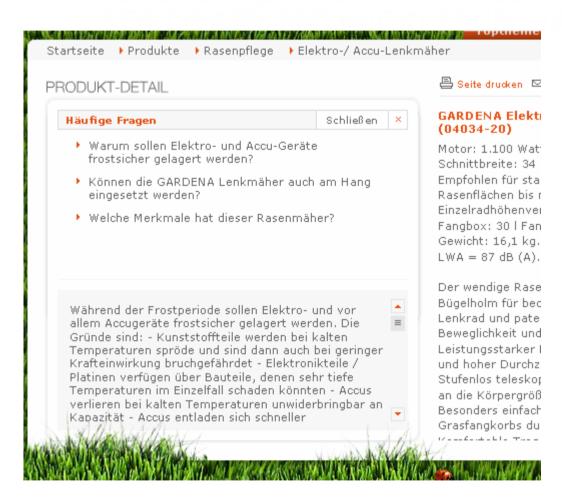


# **Gardena Products – Zooming product picture**

- product image zoom
- Stageless zoom in-out
- Mouse image dragging







# Gardena Products – Product based FAQs

- Questions regarding the product
- Short questions with detailed answer field
- "Popup-like" presentation





#### PRODUKT-DETAIL Händlersuche [ Schließen PLZ\* Händlerart 57555 Einzelhändler -Umkreis → Suchen 25 km ₩. Ihre Suchanfrage hat 26 Treffer ergeben Mobau Handel + Technik GmbH 162019 Siegtalstraße 129 57080 Siegen Tel. 0271/3507-0 Fax: 0271/3507311 E-Mail: hagebaumarkt.siegenniederschelden@mobau.com Mobau Handel + Technik GmbH 162022 In der Au 15

#### Gardena Products - dealer search

- Local dealer search with different parameters
- Search by zipcode, type of dealer and radius
- Deeplinking for dealer websites





### Unsere weiteren Empfehlungen:



# Gardena Products – cross and upselling

- Possibility to use cross and upselling products
- Image scrollbar
- Tooltipp description for product
- Linkage to the the X-/Upselling product





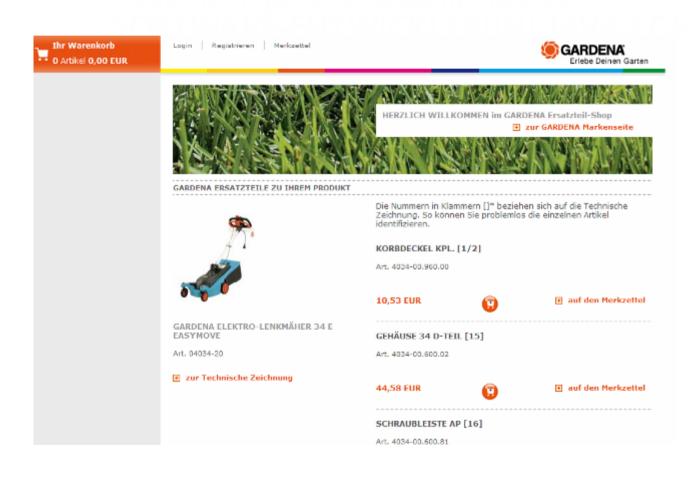


#### Gardena Products - POS videos

- Additional POS videos for products
- Assigned to the product category
- Available as popup video over "Videotipp" button
- Streaming flash video





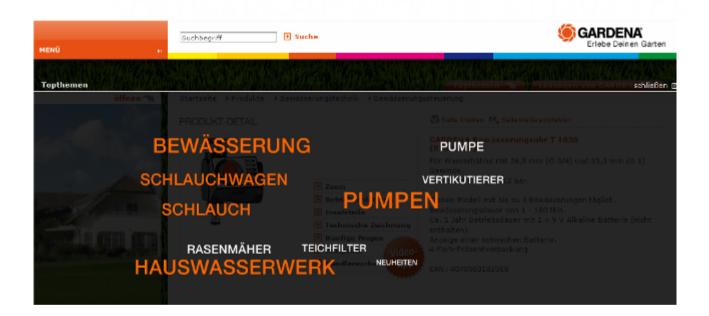


# **Gardena Products – spare part** shop

- Additional shop for spare parts
- IBM Websphere commerce
- Spare parts only
- Shopping cart available







#### tag cloud

- User assistence while discovering the website
- Most searched terms of the site
- Invalidation of search terms after a fixed period of time (3 months)
- Click and search functionality







#### Search

- Category based tabbed search
- Overall search, magazine and product search





# Technology - the editors view















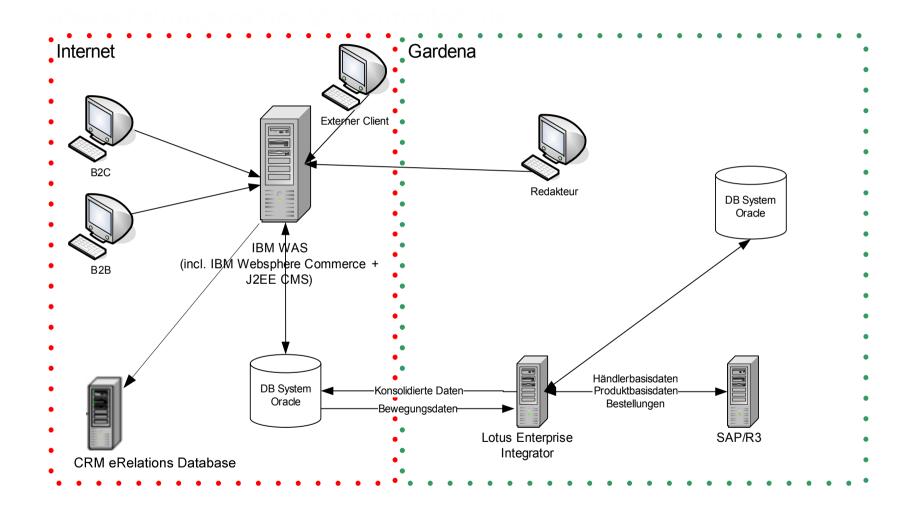


### **Used technologies**

- Red Hat Enterprise Linux AS release 4 (Nahant Update 2)
- WebSphere 6 Enterprise Edition Fixpack 6.0.0.1
- Oracle 10g 10.2.0.1.0
- OpenCMS 6.2.3 inkl. Alkacon OCEE Package
- Lotus Enterprise Integrator
- Flash as the frontend technology
- 3m5. Flash runtime engine



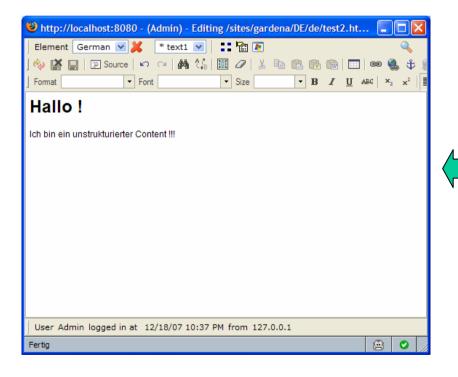


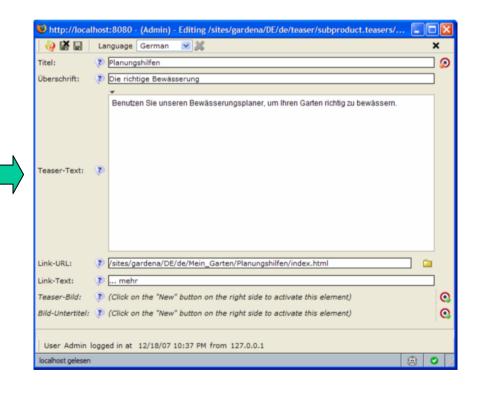






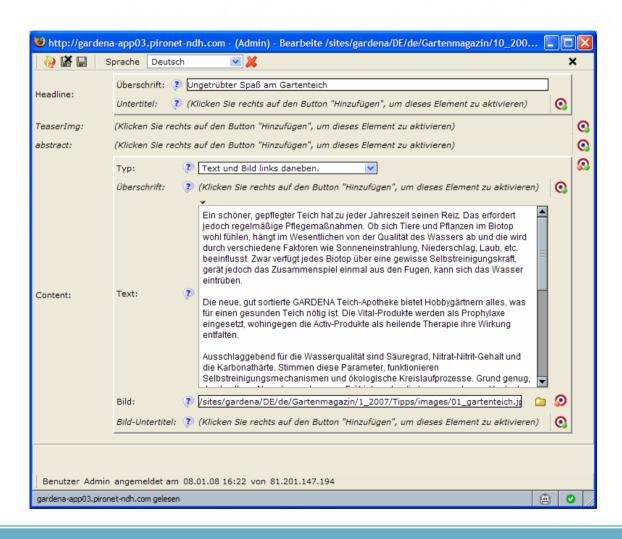
# unstructured vs. structured











#### **Content pages**

- all content pages managed as structured content
- assembled from content blocks
- content blocks with different types
- one of the weak points of content editor (schema description)





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🦓 🕌 📗   Sprache	Deutsch	<u>~</u> X		×
VideoElement [1]:	Title: Movie: URL: Default:	Intro  //sites/gardena/DE/de/globals/Karl/data/movies/Film_1_Intro.flv  index.html  ✓		
VideoElement [2]:	Title: Movie: URL: Default:	Neuheiten /sites/gardena/DE/de/globals/Karl/data/movies/GARDENA_Immer_was_r Gartenmagazin/10_2007/Innovationen/		<u> </u>
VideoElement [3]:	Title: Movie: URL: Default:	Original GARDENA System  /sites/gardena/DE/de/globals/Karl/data/movies/Film_02_2Karls.flv  Produkte/PK405/index.html		<u> </u>
VideoElement [4]:	Title: Movie: URL: Default:	Stationäre Bewässerung  /sites/gardena/DE/de/globals/Karl/data/movies/Film_03_Bewaesserung_  Produkte/PK410/index.html		Ω
VideoElement [5]:	Title: Movie: IJRI: eldet am 08.0	Regenwassernutzung  /sites/gardena/DE/de/globals/Karl/data/movies/Film_6_Regentonne_Pum  Produkte/PK435/index.html 01.08 16:22 von 81.201.147.194		<u> </u>
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#### **Standard lists**

- Editing of standard lists e.g. Karl movies
- Used in different parts of the site (movies, manuals, teaser,...)
- fixed set of fields for each entry





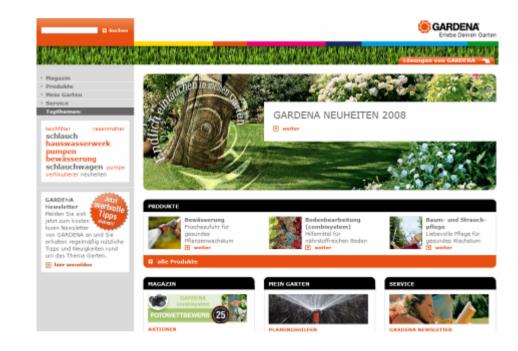
# Flash vs. HTML





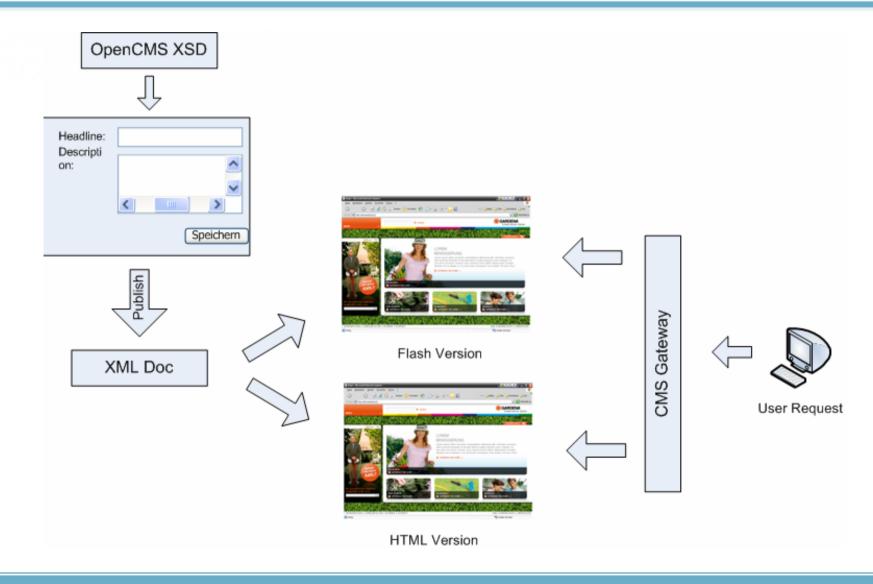
# One editorial solution – 2 output channels





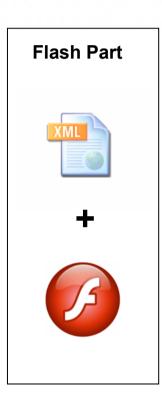












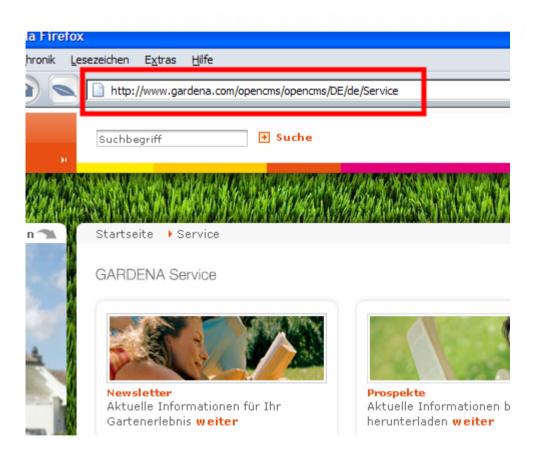


### Templates for a new page

- HTML Template renders the structured content into HTML
- SWF Template generic Flash movie (reuseable)
- XML Template content for the flash movies / contains displayable elements like navigation and text blocks







### **Deep linking**

- Flash page may be addressed over deep linking
- CMS decides over Gateway which channel to use
- Additional backbutton support in flash page (over browser buttons)





# ... other interesting stuff







#### **Shop communication**

- XML based API
- Categories, product lists, product details and faq's
- advanced search for products





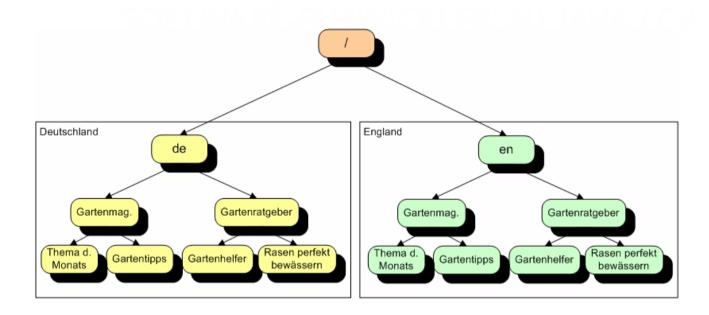
### MENÜ ) Magazin → Produkte ▶ Original GARDENA System. ▼ Bewässerungstechnik ▶ Bew ässerungssteuerung ▶ Micro-Drip-System ▶ Urlaubs-/ Blumenkastenbew ässerung ▶ Pipeline ▶ Sprinklersystem ▶ Rasenpflege ▶ Baum- und Strauchpflege ▶ Gartengeräte/ Bodenbearbeitung ▶ Pumpen ▶ GARDENA aquamotion ▶ Ersatzteile Mein Garten ▶ Service

### **Shop navigation**

- over XML api layer of the shop
- Included in the standard OpenCMS navigation
- cached while application starts up







#### Internationalization

- currently work in progress
- planned 25 subsidaries
- multi site approach (each country with own subtrree)
- specialized/reduced functionality





# **Experiences**



























